



**Environmental Design and
Aggression/Violence in Acute
Psychiatry**

Literature Review



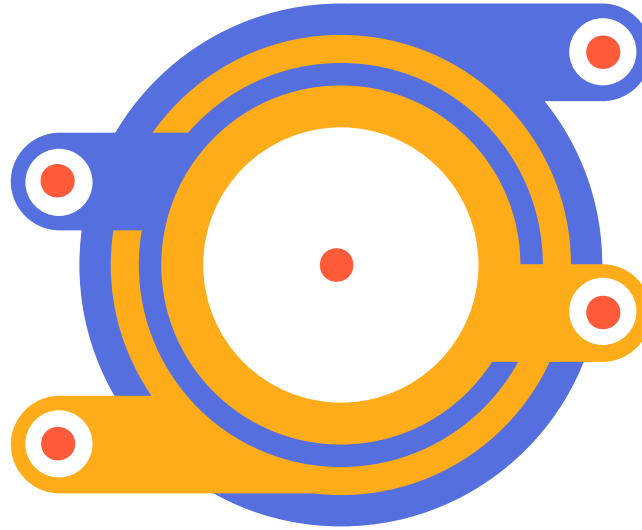
<p>Do improved structural surrounding reduce restrictive practices in psychiatry? By A. Harpoth et al. (2022).</p>	<p>The relationship between inpatient mental health ward design and aggression. By M. Rogerson et al. (2021).</p>	<p>Psychiatric ward design can reduce aggressive behaviour. By R. S. Ulrich et al. (2018).</p>	<p>A study of agitation, conflict, and containment in association with change in ward physical environment. By O. Jenkins et al. (2015).</p>
<ul style="list-style-type: none"> Examined if the use of restrictive practices (RPs) i.e., seclusion, restraint, involuntary acute medication before and after relocating to a new, purpose-built psychiatric university hospital (UH) in Denmark. Analyzed datasets that included all admissions during study periods. 	<ul style="list-style-type: none"> Examined the association between ward design characteristics and recorded verbal, physical aggression and property damage in 101 forensic and non-forensic wards in England. Created a structured ‘<i>Ward Features Checklist</i>,’ consisting of 49 variables Used out a <i>Work Safety Scale questionnaire</i> to measure staff perceptions of safety. 	<ul style="list-style-type: none"> Created a conceptual model featuring 10 design features identified in <i>reducing stress and aggression</i>. Compared 3 psychiatric hospitals (Control, Old, and New) in Sweden to each other by analyzing aggressive clinical markers (compulsory injections and physical restraints). New hospital had 9/10 design features while the Old & Control had 2/10 features. 	<ul style="list-style-type: none"> Examined levels of seclusion episodes, verbal, physical aggression to others and physical aggression to environment before and after the move to a new, purpose-built psychiatric intensive care unit (PICU) in England. Utilized a <i>Nursing Observed Illness Intensity Scale (NOIIS)</i>, <i>DATIX system</i>, and an <i>Environment Assessment (55-item) Inventory</i>.

<p>Do improved structural surrounding reduce restrictive practices in psychiatry?</p> <p>By A. Harpoth et al. (2022).</p>	<p>The relationship between inpatient mental health ward design and aggression.</p> <p>By M. Rogerson et al. (2021).</p>	<p>Psychiatric ward design can reduce aggressive behaviour.</p> <p>By R. S. Ulrich et al. (2018).</p>	<p>A study of agitation, conflict, and containment in association with change in ward physical environment.</p> <p>By O. Jenkins et al. (2015).</p>
Single rooms	Single rooms	Single rooms	Single rooms
Fewer beds	Staff-to-patient ratios/fewer beds	Light exposure	Visibility throughout ward
Private bathrooms	Private bathrooms	Private bathrooms	Lockable bathrooms
Natural light	Brightness of ward	Large rooms (low social density)	Bedroom ensuites
Wide hallways	Quieter noise levels	Noise-reducing design	Wide hallways
Large rooms	Control over environment	Control over windows	Control over environment
Integrated courtyards	Views from ward	Natural window views	Gender specific areas/facilities
Airlocks	Gender specific facilities	Visibility throughout ward	Quick release doors
Removal of ligature points	Ceiling height	Accessible garden	Observation window in doors
	Type of flooring	Movable seating	Specific visiting areas
	Higher temperatures	Natural art	Designated activities room

Key Takeaways

Strong focus on crowding reduction and privacy

Differences in care practices, staff turnover



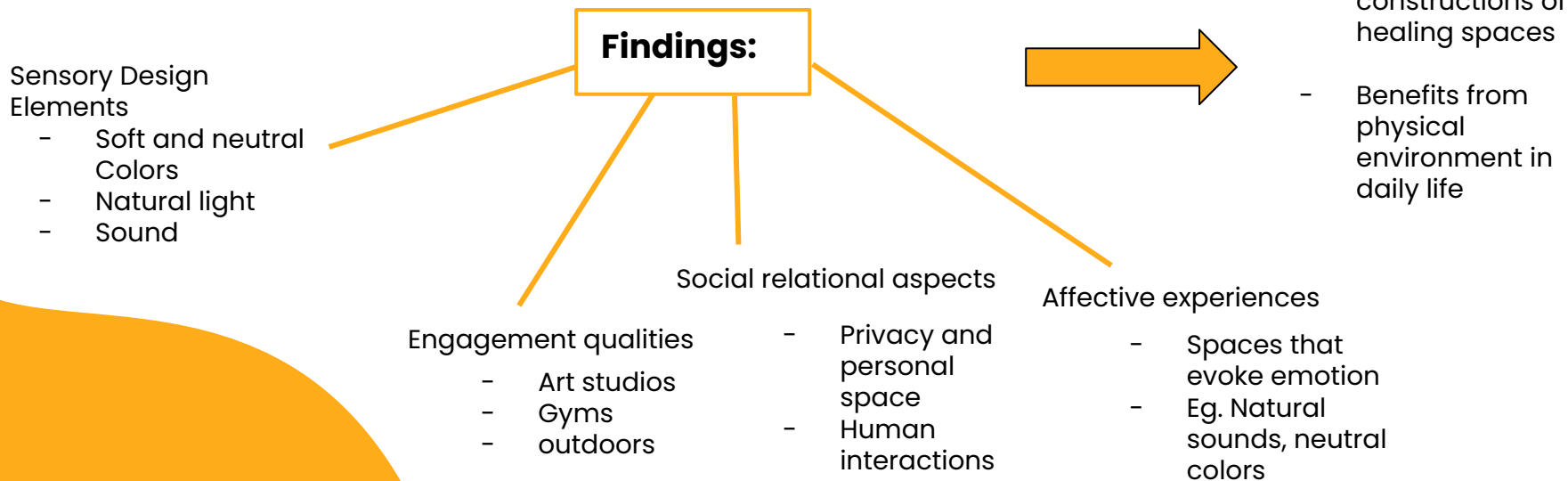
Need for further qualitative measures (staff/patient attitudes, feelings)

Need for further investigation in different psychiatric facilities

The impact of physical environments on outpatient mental health recovery: A design-oriented qualitative study of patient perspectives

Sui et al. (2023)

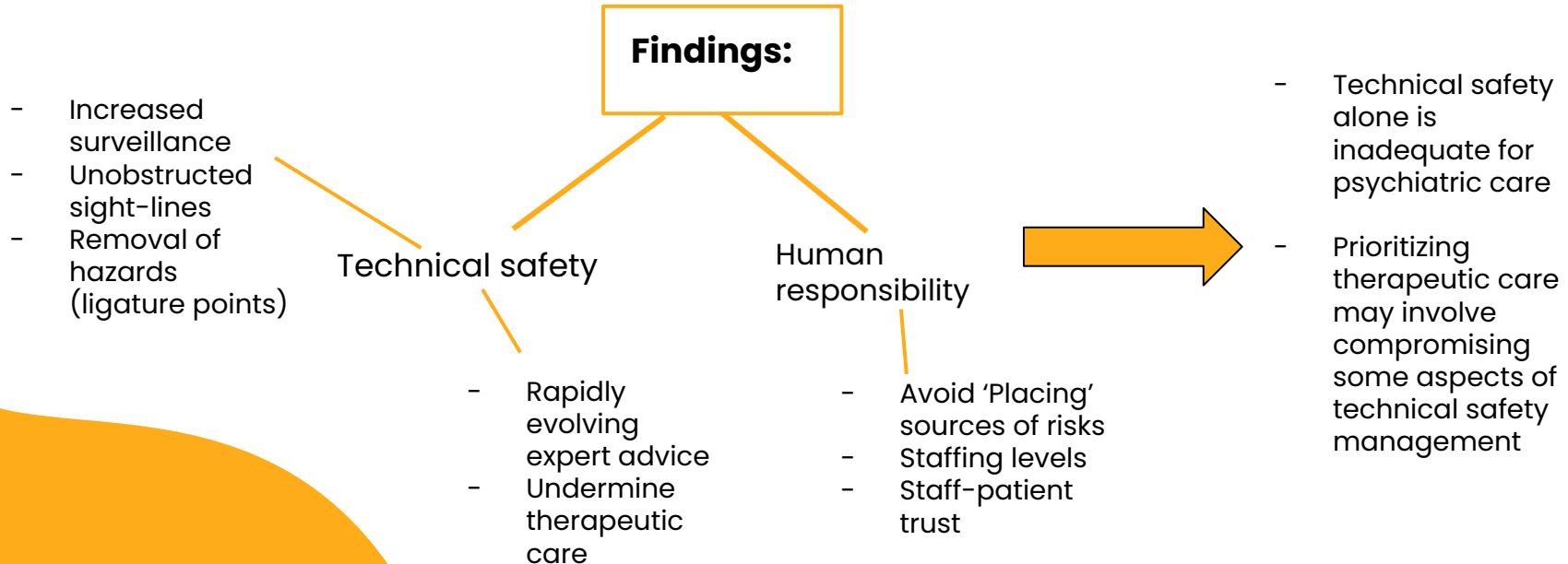
- Adult Psychiatry Clinic in Northern California
- Incorporate Human-centered design (HCD) into a new building purchased for clinic space
- Semi-structured interviews with patients



Compassionate containment? Balancing technical safety and therapy in the design of psychiatric wards

Curtis et al. (2013)

- Newly built **inpatient psychiatric hospital in England**
- Conducted through a combination of group discussions and individual interviews: service-users and staff



Places of safety? Fear and violence in acute mental health facilities: A large qualitative study of staff and service user perspectives

Jenkin et al. (2022)

- Evaluated four **adult acute mental health inpatient units in New Zealand** (three old and one new build with co-design principles)
- Conducted interviews with staff and service users

Individual service user factors

- Illness/psychosis
- Histories
- Goal attainment methods

Findings:

Built environment

- Confined spaces
- Temperature and ventilation
- Lack of visibility

Organizational factors

- Smoking rules
- staffing

Social milieu

- Paternalistic atmosphere
- Boredom

Meta-themes

- Interpretation of behaviour
- 'Othering'

- Patient perspective on models of care and built environment
- Smaller, home style environments to promote staff-patient interactions
- Personal space for patients



AGGRESSION

Individual service user factors³
(small %)⁴

Prompted/
facilitated by
environmental
cues²

Prompted/facilitated by
social interactions²

Ex/ lack of attention from
staff², paternalistic
approaches³

Prompted by
organizational
factors³

Ex/Rules around
visitors², smoking³
etc..

Containment

- Surveillance^{2,3}
- Spatial organization of response²
- Unobstructed sight lines^{2,3}

Prevention

- Removal of ligature points²
- No movable objects²
- Smooth surfaces²
- Sensory design elements¹, engagement qualities¹, etc..

Containment

- Surveillance^{2,3}

- Flexibility

Prevention

- Panopticon theory by Foucault?²
- Environments that foster positive staff-patient engagement^{2,4}

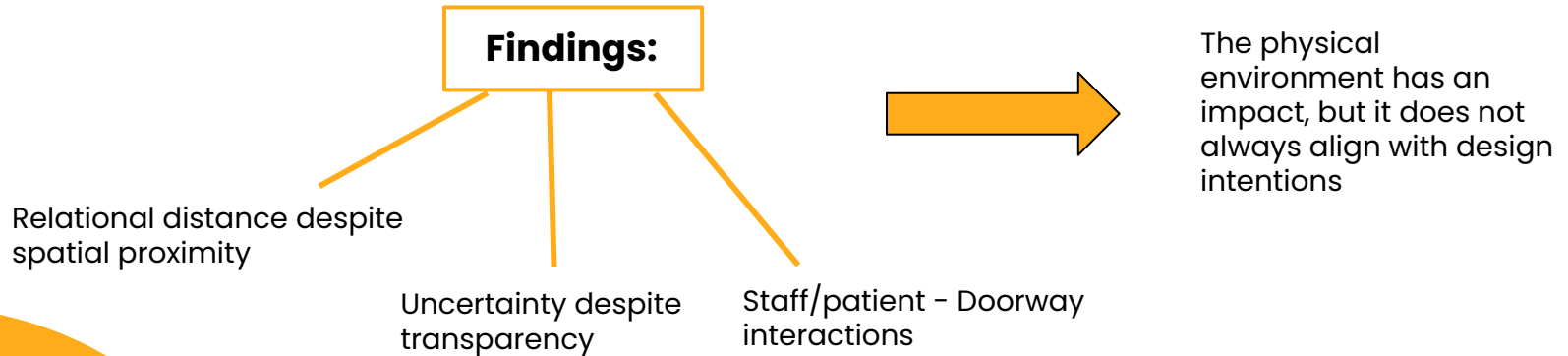


VISIBILITY AND TRANSPARENCY?

Mutual visibility and interaction: staff reactions to the 'healing architecture' of psychiatric inpatient wards in Denmark

Simonson and Duff (2020)

- Examined two in-patient wards of a **new purpose-built psychiatric hospital in Denmark**
- Fieldwork and semi-structured interviews to obtain how staff experienced working in nursing stations



Next Steps:

Staff–Patient Interactions

- Hierarchies³
- Perception of space by service-users is something to think about¹

*“[TLWAV05: One of my favorite spaces is Dr. M’s office...Dr. M in general. He’s very, very soothing for me. He’s very helpful. He’s my safe spot or safe place...]”
(Sui et al. 2023)*

Quant. References

Harpoth, A. et al. (2022). Do improved structural surroundings reduce restrictive practices in psychiatry? *International Journal of Mental Health Systems*, 16(53).

<https://doi.org/10.1186/s13033-022-00562-7>

Jenkins, O., Dye, S., & Foy, C. (2015). A study of agitation, conflict and containment in association with change in ward physical environment. *Journal of Psychiatric Intensive Care*, 11(1), 27-35.

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Rogerson, M. et al. (2021). The relationship between inpatient mental health ward design and aggression. *Journal of Environmental Psychology*, 77(1).

<https://doi.org/10.1016/j.jenvp.2021.101670>

Ulrich, R.S. et al. (2018). Psychiatric ward design can reduce aggressive behavior. *Journal of Environmental Psychology*, 57(1), 53-66. <https://doi.org/10.1016/j.jenvp.2018.05.002>

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- [1] Sui, T. Y., McDermott, S., Harris, B., & Hsin, H. (2023). The impact of physical environments on outpatient mental health recovery: A design-oriented qualitative study of patient perspectives. *PloS one*, 18(4), e0283962. <https://doi.org/10.1371/journal.pone.0283962>
- [2] Curtis, S., Gesler, W., Wood, V., Spencer, I., Mason, J., Close, H., & Reilly, J. (2013). Compassionate containment? Balancing technical safety and therapy in the design of psychiatric wards. *Social science & medicine* (1982), 97, 201–209. <https://doi.org/10.1016/j.socscimed.2013.06.015>
- [3] Jenkin, G., Quigg, S., Paap, H., Cooney, E., Peterson, D., & Every-Palmer, S. (2022). Places of safety? Fear and violence in acute mental health facilities: A large qualitative study of staff and service user perspectives. *PloS one*, 17(5), e0266935. <https://doi.org/10.1371/journal.pone.0266935>
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- [5] Simonsen, T. P., & Duff, C. (2020). Mutual visibility and interaction: Staff reactions to the “healing architecture” of psychiatric inpatient wards in Denmark. *BioSocieties*, 16, 249–269. <https://doi.org/10.1057/s41292-020-00195-4>